

# Teya Wright • [tw1605@gmail.com](mailto:tw1605@gmail.com) •

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## SUMMARY

Dynamic and goal-driven professional boasting a decade of expertise, poised to apply outstanding communication, problem-solving, and meticulous skills in propelling organizational achievements. A track record of inspiring teams, cultivating a positive organizational ethos, and advocating for forward-thinking solutions. Demonstrates resilience in dynamic settings and maintains a commitment to ongoing learning and skill enhancement. Enthusiastically seeking to make substantial contributions to a progressive organization that prioritizes collaboration and embraces a culture of continuous improvement.

## SKILLS

Communication • Leadership • Problem Solving • Administration • Coordination • Planning

## EXPERIENCE

### **Regional Supervisor**, New Jersey Transit, Maplewood NJ, July 2021 - Current

- Monitor bus operations activities for the safety & security of passengers transported daily
- Makes quick decisions under time pressure and maintains composure in emergencies.
- Prepares daily reports such as incidents reports, on-time performance, weather reports & traffic alerts
- Troubleshoots mechanical and electronic equipment issues through CAD and bus radios, utilizing the Road-Call Reduction Manual.
- Dispatches third party personnel for emergency and non-emergency responses.
- Utilized CAD system data to assess and adjust service levels for consistent reliability.

### **Bus Operator**, New Jersey Transit, Wayne, November 2017- July 2021

- Knowledgeable of all safety rules, regulations, & procedures required by DOT & NJ Transit
- Maintain daily pre-trip vehicle inspections & assisted ADA passengers safely to destination
- Excellent attendance record & reported to work in proper attire
- Obtain the ability to handle and resolve difficult passengers and situations with ease
- Promoted to regional supervisor

### **Life Insurance Manager**, American Income Life, Edison NJ, May 2016 - June 2017

- Provided security and financial services to union workers in the state of NJ
- State licensed, analyzed & managed policy holder accounts and prepared reports
- Educated, trained, developed, & supervised individuals for management positions

### **Marketing Manager**, Platinum Rose Promotions, Whippany, NJ, September 2015 - March 2016

- Recognized nationally as company's top representative in five months for most sales
- Implemented training & development plan to enhance associate product knowledge

### **Professional Athlete**, Basketball Player, Herner Turn Club, Herne, Germany, October 2012 - May 2015

- Performed at a high level of competition consistently every game for three years
- Worked as a team leader and collaborated with players to strategize team goals, for winning outcome
- Received player of the week numerous times, 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> team honors, honorable mention, MVP awards

## EDUCATION

### **Providence College**, Providence, RI

- Bachelors in Science, Business, May 2012

### **Rutgers University**, New Brunswick, NJ

- Masters in Communication in progress

## CERTIFICATIONS

- Americans with Disabilities Act for Manager
- Responding to Conflict & Difficult Behavior
- NJ TRANSIT's Security Training for Surface Transportation Employees
- Preventing Discrimination & Harassment
- FTA Post-Accident Testing Determination Training
- Unconscious Bias
- NJ State Ethics Training